

EXHIBIT 59

abadi.rne@gmail.com

From: wecare@pal.com.ph
Sent: Tuesday, October 12, 2021 4:14 AM
To: abadi.rne@gmail.com
Subject: Response from PAL/SM: PAL234009

PAL234009

Dear Mr. Abadi,

Good day.

I am Sophia Mercado, Customer Relations Officer from Philippine Airlines.

Thank you for letting us know of your situation. To better assist you regarding this matter, we refer you to our Reservations hotline for the appropriate assistance and so they can further request authorization to allow you to travel without a mask, if possible. Our phone agents can readily confirm this for you.

For immediate assistance, kindly contact our Reservations hotline or visit a PAL ticket office near you.

Manila, Philippines: (+632) 8855-8888

USA/Canada: 1-800-435-9725

<https://www.philippineairlines.com/aboutus/contactus>

You may also visit our official webpage for more information:

<https://www.philippineairlines.com/en/ph/home/covid-19/>

If you purchased your ticket through a travel agency/online travel agency/third-party website, please communicate with them directly for any assistance on your booking.

Thank you very much. We hope to see you on board with us soon. Stay safe.

Sincerely,

Sophia

Philippine Airlines - Customer Experience

wecare@pal.com.ph | www.philippineairlines.com

Important Notice: PAL Data Privacy Policy

Before providing your personal information, please read PAL Data Privacy Policy:

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To understand which Personal Information may be collected from you, the purposes of collecting such Personal Information, the parties whom your Personal Information may be shared, our security measures, and most importantly, your rights as Data Subject under the Data Privacy Act.

By providing us with your Personal Information, you agree that you have read and understood the Data Privacy Policy and hereby give consent to the collection, use monitoring, disclosure, or transfer of your Personal Information in accordance with PAL Data Privacy Policy.

From: abadi.rne@gmail.com

Received: Oct 12, 2021, 1:35:28 PM

To: wecare@pal.com.ph
Subject: Disability Assistance

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

I have a sensory integration disorder, which is a medical disability that causes me not to be able to wear a mask or a face shield. I carry around a doctor's letter (attached) to that effect, that also states that I already had Covid, which would indicate that there is no significant health risk, as the CDC clearly states that covid reinfection is rare. I have already flown several times without a mask on airlines that agreed to accommodate me.

CDC Guidelines and federal laws exempt someone like me from wearing a mask. Additionally, DOT instructed the airlines to allow people like me to fly without a mask.

Federal ADA laws require that you provide an accommodation for disabilities.

I would like to travel on your airline.

Can I travel on your airline without a mask?

Or can you provide an accommodation that will allow me to use your airline?

Thank you in advance.

Aaron Abadi
82 Nassau Street apt 140
New York, NY 10038
516-639-4100

abadi.rne@gmail.com

From: wecare@pal.com.ph
Sent: Tuesday, October 12, 2021 1:34 AM
To: abadi.rne@gmail.com
Subject: Philippine Airlines | We got your feedback!



Dear Valued Customer,

Mabuhay!

Thank you for reaching out to Philippine Airlines.

We have received your email and assigned Reference Number :
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Mabuhay Miles

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This is an automated email.

abadi.rne@gmail.com

From: abadi.rne@gmail.com
Sent: Wednesday, November 3, 2021 10:02 PM
To: res_docs@philippineairlines.com
Subject: FW: Disability Assistance
Attachments: NYU Langone Health MyChart - Letter re mask.pdf

From: abadi.rne@gmail.com <abadi.rne@gmail.com>
Sent: Wednesday, November 3, 2021 9:51 PM
To: res_docs@philippineairlines.com
Subject: FW: Disability Assistance

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